

Keeping Our Homes Safe and Respectful

How to report anti-social behaviour and get support

Definition of Anti Social Behaviour

Anti Social Behaviour includes behaviour that causes harassment, alarm, distress, nuisance, or annoyance to others living in or visiting B&D Reside properties.

What is considered anti-social behaviour?

Examples include:

- Constant excessive loud noise, especially late at night
- Aggressive or threatening behaviour
- Domestic Abuse
- Vandalism or graffiti
- Drug use or dealing
- Rough Sleepers
- Improper disposal of rubbish / Fly tipping
- Hate incidents or harassment
- Nuisance from vehicles or pets



Scan here to report antisocial behaviour



B&D Reside's Approach to ASB

- 1** B&D Reside adopts a victim centred, harm based approach rather than focusing solely on the behaviour itself.
- 2** Cases are assessed based on risk, vulnerability, frequency, and impact.
- 3** Early intervention is prioritised to prevent escalation.

How do I report anti-social behaviour to B&D Reside?

You can report ASB directly via the Report It page. Provide as much detail as possible, including:

- Time, date, and frequency of incidents
- Impact on you or others
- Description of the individuals involved
- Any previous reports made

Will my report be confidential?

Yes. B&D Reside will not share your personal information without your permission.



What happens after I report ASB?

We'll assess the report and may:

- 1 Contact the individuals involved
- 2 Work with local agencies (e.g. police, council)
- 3 Offer mediation or support
- 4 Take legal action if necessary

B&D Reside works closely with:

- ✓ Police (intelligence sharing, joint visits, enforcement)
- ✓ Adult & Children's Social Care
- ✓ Community Safety Teams
- ✓ Mental Health Services
- ✓ Youth Offending Services
- ✓ Environmental Enforcement

Multi agency collaboration is essential for safeguarding and enforcement.



Who should I be reporting Noise Nuisance reports to?

If you experience ongoing noise nuisance, please report it directly to the London Borough of Barking and Dagenham's Environmental Protection Team using their online noise reporting form.

[\(Report nuisance noise | London Borough of Barking and Dagenham\)](#)



This is the quickest and most effective way for the council to log your complaint and arrange visits to witness the noise in real time. Reports cannot be made anonymously, but all information is kept confidential. Using the official reporting route helps the council gather evidence and take appropriate action.

What types of noise do London Borough of Barking and Dagenham responds to?

- Loud music or bass
- Persistent noise from neighbours
- Construction noise outside permitted hours
- Fireworks at inappropriate times

Other issues to report directly to LBBDD Environmental Team

- Nuisance smells or smoke
- Street Cleaning issues
- Hazardous Waste on public highways or council owned land.



How do I report rough sleepers?

If you need to report a rough sleeper in or around your building, the most effective way — especially during night-time outreach hours — is through StreetLink.

They can be contacted via:



0300 500 0914



www.thestreetlink.org.uk



StreetLink will notify the appropriate outreach team and connect the individual with local support services.

Should I speak to the person causing the issue?

If the situation is not serious and you feel safe, you may choose to speak to the individual calmly. However, if you feel threatened or unsafe, do not approach them - report it directly to us or the police.

What if the behaviour involves criminal activity?

If you witness or are affected by criminal behaviour (e.g. violence, drug dealing), contact the police immediately.

How long does it take to resolve ASB cases?

Each case is different. Some issues can be resolved quickly, while others require ongoing monitoring and intervention. We aim to respond promptly and keep you updated throughout the process.

